



Power Telematics, Inc. Cancellation and Deactivation Policy

Should a monitor subscription need to be cancelled, please contact Power Telematics Accounting. The monitoring subscription will remain active for 90 days from the time of cancellation. All monitoring communication and data will be suspended, and users will be locked out from platform access and data. At the end of the 90-day period, the monitor will be deactivated permanently and cannot be reactivated. After the 90-day period, should you wish to reestablish monitor connection, a new monitor will need to be purchased along with a new monitoring subscription. Within the 90 days, should you wish to reestablish monitor communication, Power Telematics can reactivate the monitor provided a new monitoring subscription has been purchased.