



Power Telematics, Inc. Return Policy

Should a monitor need to be returned to Power Telematics for any reason, please contact Power Telematics Technical Support. Should the reason be related to the monitor functionality or communication, Power Telematics Technical Support will conduct a series of monitor tests to reestablish connection. Provided the issue persists, our technical support team will provide a detailed RMA for the monitor. Power Telematics will cover shipping back to our office with our provided UPS account number. Once returned to us, our RMA team will attempt to resolve the issue. If we are able to do so, we will resend the device back out to you at no charge. If the monitor fails during testing, Power Telematics will provide a replacement.